UNITED STATES DEPARTMENT OF AGRICULTURE

Farm Service Agency Washington, DC 20250 **Notice FI-2477**

For: State and County Offices

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John William

Approved by: Deputy Administrator, Management

1 Overview

A

Background Based on the FY 2000 County Operations Review Program Final Report,

CCC-280 is not being completed appropriately and the guidelines in 58-FI are not

being followed as outlined for applicable employees.

B Purpose

This notice provides:

- instructions for completing CCC-280
- reiterates the importance of documenting the status of a claim for tracking purposes.

Disposal Date	Distribution
January 1, 2002	State Offices; State Offices relay to County Offices

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2 Action

A County Office Action

County Offices shall:

- prepare CCC-280 when establishing a claim after 30 calendar days from the date of first demand letter when the debt remains unpaid or is not transferred to a promissory note
- maintain the original CCC-280 with other claim-related documents in the claim folder
- continue to update CCC-280 for each individual action taken on the claim until the claim is transferred to KCFO or other applicable offices.

Note: See 58-FI, Exhibit 4 for an example of a completed CCC-280.

B DD Action

DD's shall:

- conduct a quarterly review of all new claims filed in County Offices, including claims referred to and from the State Office, within DD's responsibility to ensure compliance with 58-FI
- initial and date claim files as evidence of the review
- ensure that any deficiencies are corrected promptly
- notify SED in writing of any deficiencies and corrective action taken.

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